

The Quality and Environmental Policy of the Dräger Group

Our company is a world leader in producing technology for life. Our innovative products, services, and systems protect, support, and save lives. They create better and safer conditions for our health and the environment. This commitment is set out in Dräger's quality and environmental policy. All the companies of the Dräger Group follow the same basic principles in putting this policy into practice – irrespective of their fields of activity, and without territorial restriction.

OUR PROMISE TO OUR CUSTOMERS

Dräger products help our customers to be more successful in their markets and to meet their responsibilities towards humankind and the environment. To this end, we offer our customers maximum value, safety and quality. We apply this standard not only to our products, but also, and in particular, to the way we interact with our customers, and define all aspects of our company behavior.

EACH OF US IS RESPONSIBLE FOR QUALITY

We can only keep our promise to our customers if we have the active support and full commitment of every single person in our company. This is why we ensure that every one of our employees is given the opportunity to develop their creative and innovative potential, and the opportunity to share knowledge and experience. High standards of quality, environmental protection and occupational health and safety form the basis of all our activities. Our managers create an environment in which employees achieve outstanding quality in their work. They act as role models, and support quality improvements through their personal involvement and commitment.

CONTINUOUS LEARNING, INNOVATION AND IMPROVEMENT

An important part of our work is the continuous improvement of all our activities. We learn from each other's successes and failures. We find solutions to recognized problems and ensure their causes are eliminated.

PROCESS EFFICIENCY AND RELIABILITY

We design all our processes such that their results meet the expectations of our internal and external customers, and work constantly to improve their efficiency and cost effectiveness.

For us, compliance with all regulatory requirements and the safety of our products is a matter of course.

INVOLVEMENT OF BUSINESS PARTNERS

We develop relations with our business partners that bring mutual benefits, building on trust, the sharing of knowledge and integration. Long-term business relations give us a competitive edge and provide additional value for our customers.

CLIMATE AND ENVIRONMENTAL PROTECTION AND OCCUPATIONAL HEALTH AND SAFETY

Dräger products create better and safer conditions for human-kind and the environment. Protection of the environment and our natural heritage, and the health of our employees, are therefore among our highest priorities. We design our processes in line with the principle of sustainability, and strive to make a constant contribution to climate protection. We ensure that resources are used as economically as possible, and protect and promote the health of our employees at the workplace and beyond. We do all this even when not required to do so by law or official regulations, and take preventive measures of our own accord. We pursue an open information policy towards employees, neighbors, customers, authorities and suppliers.

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Stefan Dräger